



# Budget Billing & you!

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How your budget billing works

City of Everly

2021

# Budget Billing



Is provided as a courtesy to all utility customers, after 12 months of services, to help alleviate higher utility bills during colder weather.

-Optional program, you can opt out of budget billing **AT ANY TIME!**

-You have the right to review your account whenever you wish, this also can be done online at Front Desk.

-Adjustments can be made throughout the budget year.

A few quick notes:

- Budget billing is reviewed each May and starts over in July.

- The purpose of budget billing is to maintain an even bill throughout the year. The plan is designed to be paid ON TIME every month to accurately reflect and assist with bill payment.

- Too avoid missed payments, the City does offer auto pay. This is available at no charge to you, as the customer. All you need is an active checking/savings account, Create an account online with Front Desk.

- Budget amounts are figured using a formula that includes the past 12 months utility usage, current gas rates, and monthly flat fees.



# How Budget Billing works

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## MEET JANE DOE

Jane has decided to get set up on budget billing in July. Her monthly amount is figured to be \$243.00. Jane's bill in August is as follows:

Garbage - \$19.25

Water – \$44.15

Sewer - \$53.00

Gas – \$23.32

Leak insurance – \$1.55 + 5.00 + 6.50

Tax - \$1.58

Total bill : \$147.80

## WHAT THE BILL LOOKS LIKE ON BUDGET

### July's bill

Garbage - \$20.00

Water – \$41.00

Sewer - \$47.00

Gas – \$135.00

Total bill : \$243.00

## WHAT HAPPENS WITH HER \$\$?

Jane's utility usage was only

\$147.80

Jane's budget was

\$243.00

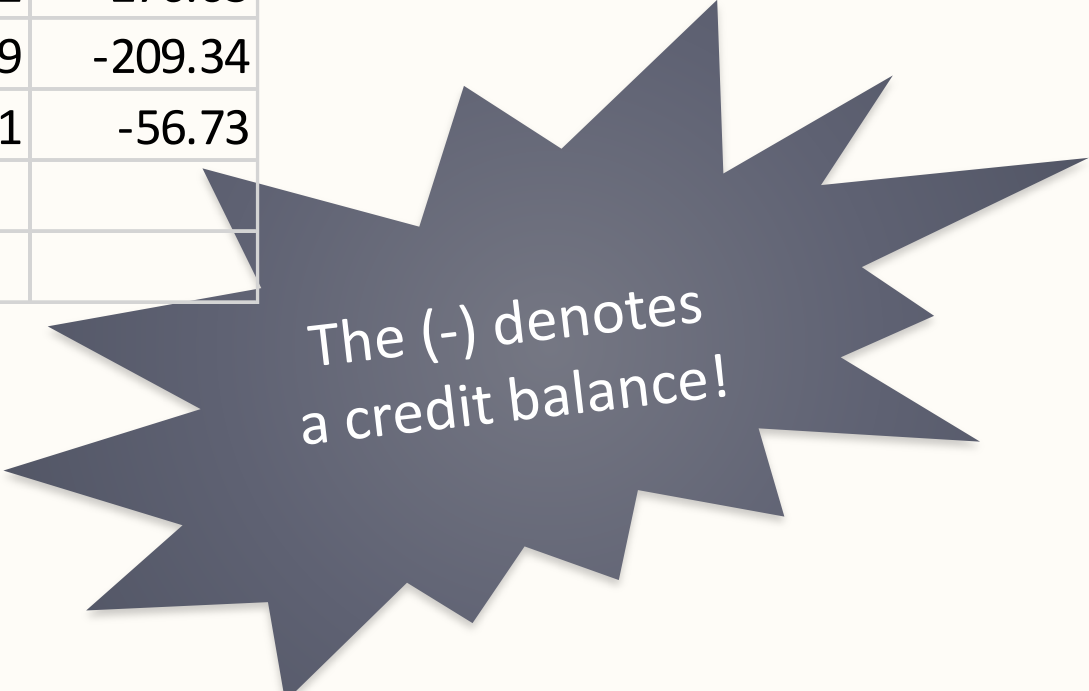
This means in months with less usage billed than budget amount, the extra paid will go into a type of 'savings'. So, in August (when Jane paid her bill)

\$95.20

Was set aside to help in months with higher usage.

# The balance grows...

<u>Month</u>	<u>Bill</u>	<u>Budget</u> <u>Amount</u>	<u>amount</u> <u>to</u>	<u>Budget</u> <u>balance</u>
August	\$ 114.87	\$ 258.00	-143.13	-143.13
September	\$ 113.79	\$ 258.00	-144.21	-287.34
October	\$ 186.20	\$ 258.00	-71.8	-359.14
November	\$ 223.79	\$ 258.00	-34.21	-393.35
December	\$ 375.32	\$ 258.00	117.32	-276.03
January	\$ 324.69	\$ 258.00	66.69	-209.34
February	\$ 410.61	\$ 258.00	152.61	-56.73



The (-) denotes  
a credit balance!

The budget balance grows as long as the billed amount is LESS than the budgeted amount.

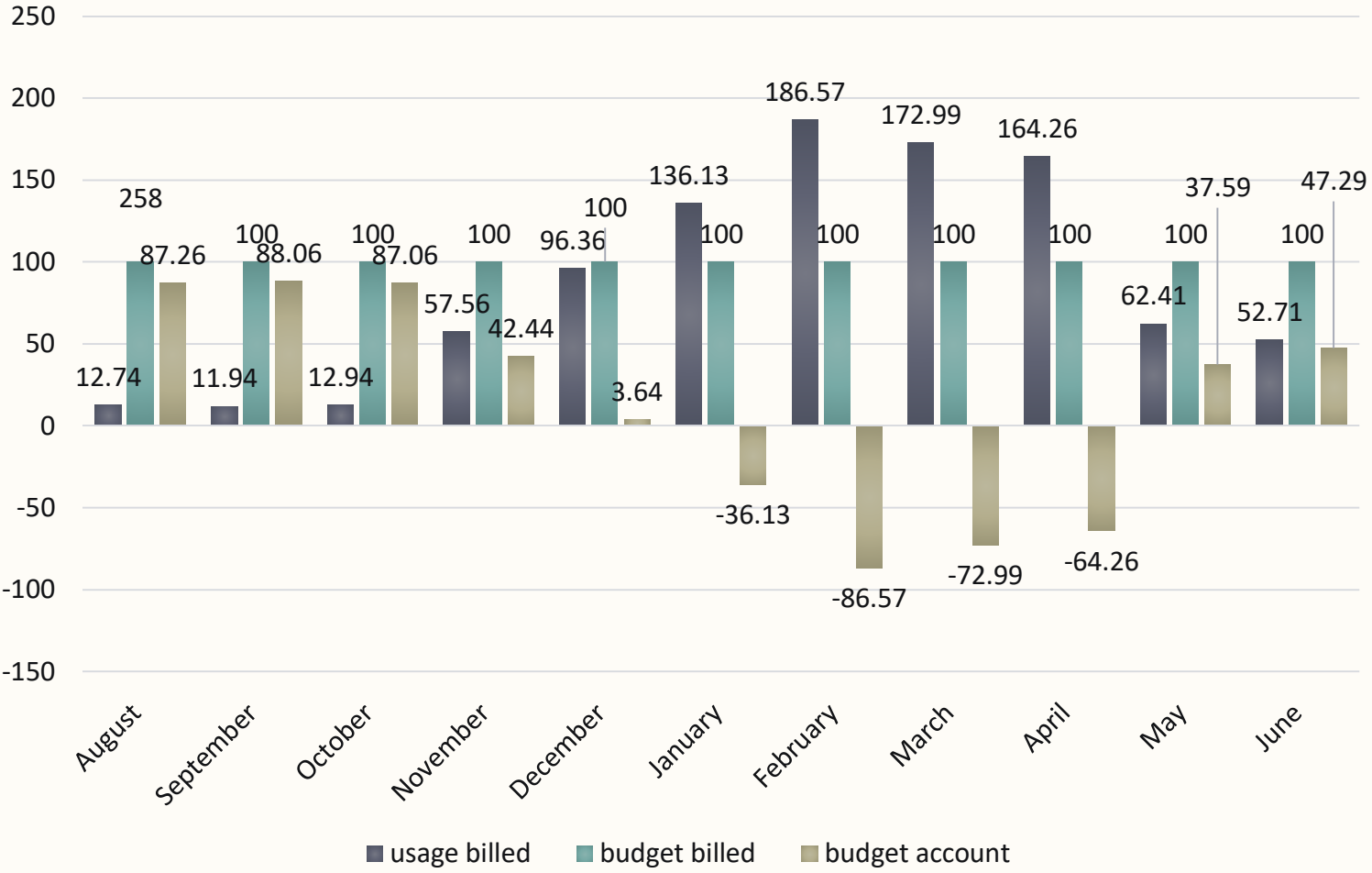
When the bill is MORE than the budgeted amount, as we saw in January, anything over \$258 was removed from the budget account, or the “savings account”, as long as there is a credit in the budget account.

If the bill is paid on time each month, the budget balance will be reflected in the ‘previous balance’ box on the bill, and if figuring is done correctly, Jane will have some credit balance the following June or have no balance due! At the end of the budget year, if there is a credit, that credit can be applied to the whole bill.



# What if there's no credit?

## Jane Doe Budget Account



If Jane was billed \$143.86 for utilities, and she didn't have a credit balance, the \$100 budget amount is due, and the \$43.86 is carried over as a "past due amount". Towards the end of the budget year, as usage goes down, the idea behind the budget plan is that Jane will pay down her balance due.

At the end of the budget year, if there's a balance due – it's due in full.

Remember – if Jane needs to adjust her budget due to make up for the short fall, it can be re-evaluated at ANY time.

As a customer of Everly Municipal Utilities, you (and Jane) have rights and responsibilities if you don't understand your bill or can't make payments. A copy of these rights and responsibilities can be requested through City Hall.

There is help available if you are unable to pay your utilities. A list of these available services can be requested from Everly City Hall.

Everly Municipal Utilities and its employees are here to help. If you have questions or concerns, please contact Everly City Hall at 202 N Main, Everly, by calling 712-834-2691. or by emailing [everlycityhall@evertex.net](mailto:everlycityhall@evertex.net).

Office hours are Monday – Friday 8a- 12:30p to 1:30p to 5p.

In the event of a gas or water emergency, please dial 712-834-2600.  
In the event of a life threatening emergency, please dial 9-1-1.

